

Learning and Development Group

Report to NLA (for Wednesday 7th December 2016)

From: Laurel Draffen Capacity Building Coordinator CLCNSW

This meeting was held at Legal Aid on November 11th. Members present included Legal Aid (Learning and Development), LIAC, CLCNSW, Law and Justice Foundation and Office of Public Prosecutions.

Participants at the meeting shared resources about leadership which included the following:

The Balanced Curve blog by Mark Rosenberg mark@balancedcurve.com

State Library resources:

- State Library new discovery layer of the catalogue
- <http://www.sl.nsw.gov.au/research-and-collections> - click on 'catalogue' to search
- State library eResources:
- <http://www.sl.nsw.gov.au/research-and-collections> - click on 'eResources' to search
- AGISPlus is a source of Australian law journals. Journals can also be found by title - click on 'journals by title' in the navigation bar at the top of the screen, eg you can find the LSJ (Law Society Journal), the Alternative Law Journal, the Journal of leadership, accountability and ethics
- Over 80% of the Library's online content is available from outside the Library.
- Getting a library card is free, you can apply online:
- <http://www.sl.nsw.gov.au/research-and-collections/get-library-card>

Legal Aid Learning and Development intranet makes available 'just in time' learning resources available to Legal Aid staff as part of a Management Development Program and include professionally shot videos to demonstrate management techniques.

A New Leaders program is currently being run internally at Legal Aid. This course is being developed and run by Ian Corner, author of leadership texts such as "Profiling Leadership Discipline, Unlocking Your potential".

Leadership texts:

Susan Cain: Quiet : The Power of Introverts in a world that can't stop talking . This book exposes the propensity of leadership success to be based on traits associated extrovert personalities such as the ability to develop wide networks and relationships and excel in groups. The book argues that the traits associated with introverts such as a preference for listening and working alone are undervalued but have made a significant contribution.

Amanda Sinclair: Leadership for the Disillusioned – Moving beyond Myths and Heroes to leading that liberates. As a professor and yoga teacher, the author tackles how leadership has been narrowly defined by gender and culture centric assumptions and provides a critical alternative analysis .

Attendees then provided an overview of recent activities:

Catherine Bryant from the State library provided an update of learning and development activities. Catherine reported that since July 2016, LIAC has trained 87 public library staff in how to provide legal information to the community - at Goulburn, City of Sydney, full day training course at the State Library, and Dubbo. Before the end of the year LIAC will provide further training in Port Macquarie, Marrickville and Picton.

Ryan Byrne from Legal Aid (learning and Development) reported that a Learning Needs Assessment had recently closed with 27 replies.

He will have completed a 2017 calendar of learning events by end of December

A project design project is in the pipeline.

A new case management system and client services strategy is being implemented by Legal Aid – learning and development will assist in training.

Jane Kenny from the Law and Justice Foundation flagged the upcoming 40th anniversary seminar RESHAPING JUSTICE: client-centred service delivery, technology and innovation scheduled for Tuesday 20 June 2017 at NSW Parliament House Theatre, Macquarie Street, Sydney.

Laurel Draffen from CLCNSW reported that the CLCNSW quarterlies continue to provide professional development opportunities for CLCs . CLCNSW is holding an Aboriginal Family Law training day on 28th November. She has also conducted 15 Accreditation assessments with CLCs in NSW to date and identified capacity building trends emerging from this work.

Cameron Anderson reported on the upcoming internal Solicitors Conference on 19th November being held by the DPP. Planning for a mid year 2 day professional development conference in 2017 for Witness Assistance Officers is underway.

Ryan confirmed that Legal Aid will host the next meeting which will invite speakers to assist the group in developing cultural safety strategies