

## LEARNING AND DEVELOPMENT GROUP REPORT TO NLAF

**FROM:** Laurel Draffen, Capacity Building Coordinator, CLCNSW

**DATE:** March 2016

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The first meeting of this group for 2016 was held on 8 March at the Law and Justice Foundation office. Members present included LawAccess NSW, CLCNSW, LIAC, PIAC, NLAF and the Law and Justice Foundation.

Charmaine Mumbulla from Legal Aid NSW presented to the group on using multimedia in professional development.

Charmaine presented three “pop-ups”, which she describes as the “poor man’s video” – that is, powerpoint presentations that use static images and music in a creative way to tell a story. The pop-ups she presented have all been developed by Charmaine for internal staff presentations. They variously covered:

- How Legal Aid is implementing its Reconciliation Action Plan
- Work Development Orders
- The Sexual Assault Communications Privilege Service

They are primarily used as an internal communication tool, however, anyone could create this type of presentation for their training purposes. Although they are lower cost in terms of not requiring specialised equipment, they do require someone who knows what they are doing, from where to access music and images, and the time to put it all together to make an effective presentation that achieves the aim.

There was discussion about being careful about copyright issues if you are using your “pop-ups” in the public domain.

The members then reported on new training initiatives at their organisations, including:

- **CLCNSW:** Laurel is working in a new role that combines the previous sector development role with accreditation.
- **LawAccess NSW:** Continues to evolve a busy and informative training program for staff that covers legal topics, referral organisations and self-care.

- **LIAC:** Continues to provide training around NSW for both public library and NSW Courts staff on using the LIAC service.
- **PIAC:** Continues to offer both standard and customised training on public interest law and advocacy.

The next meeting of this group is scheduled for July 2016 and will focus on online delivery of workplace learning.